

Safety guide

※施設の皆様へ、下記で該当しない項目については、マジックで×を付けるなどしてご利用ください。

Introduction

This guide provides basic information and instructions to ensure the safe evacuation of our guests in the event of a disaster such as an earthquake or tsunami. This guide is distributed to each room and information is provided at the front desk during check-in. Please read through it for your safety. In the event of a disaster, the staff at the front desk and/or other locations will use this guide, which is available in multiple languages, to direct the guests. Remain calm, follow the instructions and act accordingly.

When you arrive at your room

- Check the evacuation map posted in each room and confirm at least two different emergency exits by walking the actual route.
- Guests with physical disabilities who have concerns about evacuating should contact the front desk in advance.

Disasters

Information on disasters

What is an earthquake?

- When the Earth's surface shakes, there are small and large tremors.
- If there is a large tremor, furniture may fall over or a building may even collapse.



What is a tsunami?

- Regardless of the size of the earthquake tremor, a tsunami may be generated.
- If there is a large tsunami, it can also engulf cities and people.



In the event of a disaster...

What to do when an earthquake tremor occurs

Make sure you are safe

- When possible, stay away from the TV, furniture, and other dangerous objects.
- Hold on to a nearby fixed object.
- Be careful of falling objects and furniture. Protect your head and find a safe place.
- Protect your head and find a safe place to shelter, such as under a strong desk or table.



Remain calm and act accordingly

- Do not panic and rush outside.
- If the elevator stops, please get off immediately.
- Do not use the elevator when evacuating.



What to do when the first tremor subsides

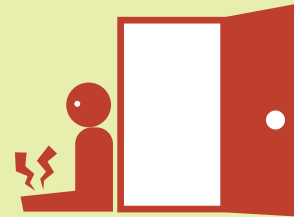
Behavior during evacuation

- Follow the emergency broadcast and staff instructions. Remain calm and act accordingly.
- In the event of a tsunami, evacuate quickly.
- Do not use the elevator.
- Evacuate quickly. Do not worry about clothes or personal items.
- Call the manager or front desk to ask for assistance. If you cannot reach the front desk or manager by phone, use a flashlight or sheets to indicate where you are from the window, and wait for assistance.
- Open the door or window to secure an evacuation route.
- Do not move around inside the facility or go outside of the facility.

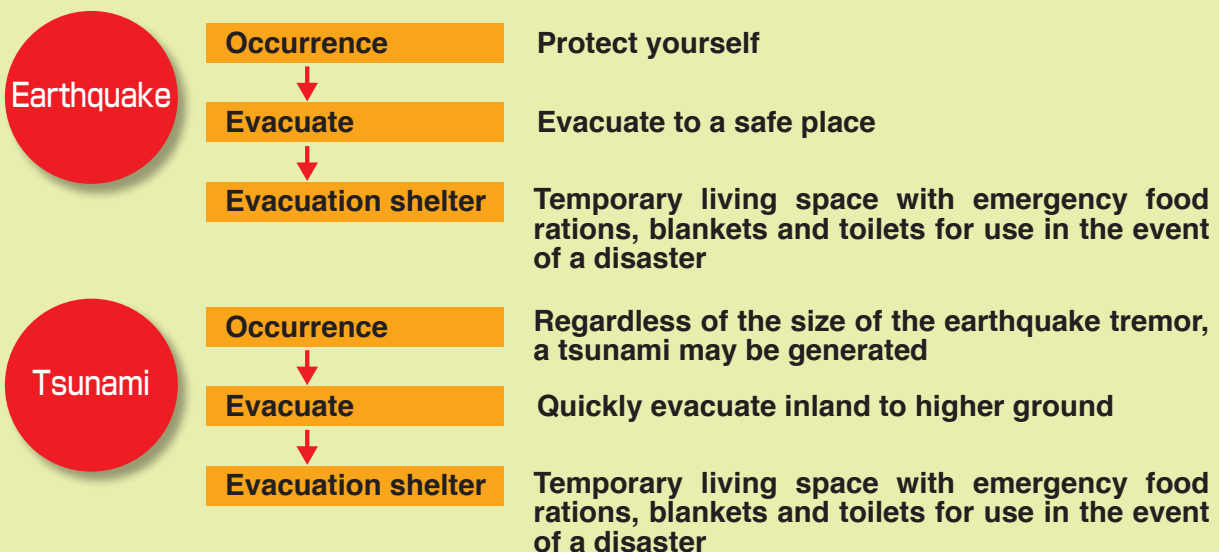


Once things have calmed down

- Leave the door open so staff can check the inside of the facility.
- If you suffer an injury or burn, contact the staff for assistance.



In the event of a disaster



Emergency terms

(Earthquake or tsunami) occurrence

	Earthquake	Jisin	Tsunami	Tsunami
	Danger	Abunai	Help	Tasukete
Evacuate	Evacuate/Get out	Nigero		

Lastly

This facility ensures the safety of all guests until they return to their countries or move to another location. Feel free to ask the staff for necessary information, questions or concerns.